



# INNOVA

## **Innova Technology Services**

Your business, our services.



# INNOVA

Innova are a young and dynamic company for whom excellence of service is a primary goal. We maintain a focussed Account Management team experienced in delivering on customer requirements. Coupled with the excellence of our technical team, Innova are perfectly placed to recommend and deliver optimised and cost effective technical solutions while remaining dedicated to customer satisfaction.

[www.innovauk.com](http://www.innovauk.com)

## What we do



### Technical Support

24/7 support for IT infrastructures and desktop support for users



### Projects and Consultancy

Installations, upgrades, designs and strategies to increase productivity and improve your business



### Procurement

Impartial advice and recommendations for the technology and software agreements that suit your business



### Compliance

Gap analysis, data mapping and process models to ensure compliance with regulation and standards.



### Understand Your Infrastructure

Use our auditing tools to easily see what goes on in your infrastructure and capture security and vulnerability events.



### Control Your Infrastructure

Use our compliance tools to set baseline configurations and ensure compliance across the infrastructure.

## How we work

### DESIGN

Technology solutions designed with you and your business in mind.

### PROCURE

Innova can assist with your hardware and software procurement needs.

### IMPLEMENT

Diligent and experienced project engineers.

### SUPPORT

Infrastructure, server, network and desktop 24/7 support.

### REVIEW

Regular customer review and analysis ensure that services remain appropriate and valuable.

### REVISE

Proactive Account Management and regular review enables you to revise Innova services to meet your changing needs.

# Services

We create a bespoke solution every time and tailor our approach based upon the individual need of the client

## SUPPORT SERVICES

- Proactive Checks
- 24/7 Support
- Call-out support
- Remote Support
- Device/Desktop Support (remote)
- Dedicated Service Management

## CONSULTANCY

- Projects
- Bank of Days
- On-Site Engineering
- Health Checks/Auditing
- PEN Testing

## CLOUD/HOSTING

- Cloud Email and Collaboration - O365
- Cloud Infrastructure
- Cloud Phone Systems
- Cloud Backup
- Licensing Management
- Infrastructure as a Service (IAAS)
- Private Cloud
- Rack Space and Managed Rack Space
- SPAM/Antivirus Services

## PURCHASING

- Internet Lines
- Hardware Purchases
- Licensing Purchases
- 3rd Party Products

Some of our customers



## Testimonials

Innova are a valued partner of Blackburn Rovers. Their support and warranty services are affordable and their knowledgeable engineers are always very responsive and eager to help.

**Blackburn Rovers Football Club,**  
Paul Walsh, Systems Administrator

Innova have always provided LSH with excellent technical support plus pro-active account management, and are always prepared to go the extra mile, which makes all the difference.

**Lambert Smith Hampton,**  
Richard Peters, Director - Technology

Innova have always provided me with great support. My Account Manager is always available when needed and ready to solve whatever problems we come up against.

**The Institute of Marine Engineering,  
Science and Technology,**  
Ronnie van de Laak, Head of Operations

# INNOVA



London based



Truly 24/7



SLA based speed  
of response



Premier Account  
Management and  
client services



Vendor agnostic



Flexible contracts  
(rolling Quarterly)



High level  
partnerships with  
technology vendors



Partner network to  
bolster in house  
services



## Contact Us

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